**181231: 735775: New User Role and Dashboard for WHH**



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Test Data: Unassigned

Description: 735775: New User Role and Dashboard for WHH

# Summary

## Categories

Function: Unassigned

Test Phase: Integration Test

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

***VPAC***

Prereqs:

As Administrator, add the VEFT VISN Exec role to the PA and VPAC logins.

As VEFTPA convert two unassigned VEFT interactions to a WHH Method of Contact.

One should have Assign to Facility = Yes, one =

No

Have a developer assign a VISN on the records (temporary until integration complete)

Select the DASHBOARD ribbon button.

Verify the DASHBOARD session builds with the default VPAC Dashboard.

Click the dashboard selector (down-caret) and verify the White House Hotline dashboard is listed.

Expected Results

Dashboard is available for VISN Exec user role; Role can be used in conjunction with other roles (VPAC, PA)

Comments

**Step 2**

**Execution Step**

Description\*

***VPAC***

Verify the Dashboard builds with the default WHH

Interactions at my VISN.

Click the dashboard selector (down-caret) and verify the White House Hotline dashboard is listed.

Select the White House Hotline dashboard. Verify the Columns include:

Subject, Facility, Veteran, Interacted on, Patient Advocate, Details, Assigned to Facility

Expected Results

New Dashboard called White House Hotline. One container with 2 Interaction views 1 - White House Hotline Interactions at my VISN

Filter: LOB = VEFT, Method of Contact = White House Hotline, Status = Active, VISN = User VISN Columns include: Subject, Facility, Veteran, Interacted on, Patient Advocate, Details, Assigned to Facility

Comments

Validates Attachments

**Step 3**

**Execution Step**

Description\*

***VPAC***

Open a new DASHBOARD session

Verify the DASHBOARD session builds with the default VPAC Dashboard.

Verify the WHH Interaction where Assign to Facility = Yes (and NOT the one = No) display in:

**Interactions In Progress Created at My VISN**

Expected Results

Views to exclude Interactions where Method = White House Hotline AND Assign to Facility = No Interactions In Progress Created at My VISN

Comments

## Step 4

**Execution Step**

Description\*

**PA** Log in as PA. Open a new DASHBOARD session

Verify the DASHBOARD session builds with the default Patient Advocate Dashboard.

Click the dashboard selector and verify the White House Hotline dashboard displays.

Select the White House Hotline dashboard.

Open a WHH Interaction and set the Assign to Facility = Yes. Click Save.

Create a request in the WHH Interaction. Dismiss this session and open a new WHH

Dashboard session.

Open a new DASHBOARD session (leave it as the PA Dashboard)

Verify the request is displayed in the**Requests Due at my VAMC**grid.

Return to the WHH Dashboard session.

Open the WHH Interaction with the new request and set the Assign to Facility =No. Click Save.

Dismiss this session and open a new WHH Dashboard session.

Return to the PA Dashboard session and refresh the**Requests Due at my VAMC**grid.

Verify the request is now NOT displayed in the

## Requests Due at my VAMC grid.

Expected Results

Requests Due at my VAMC to exclude Requests where Interaction Method = WHH & Assign to Facility = No Comments

Validates

Attachments

**Step 5**

**Execution Step**

Description\*

**PA**

Return to the WHH Dashboard session.

Open the WHH Interaction with the new request (with Assign to Facility = No).

**Clear the PA field**. Save.

Dismiss this session and open a new WHH Dashboard session.

Return to the PA Dashboard session and refresh the**Unassigned Interactions at My VAMC**grid.

Verify the request is now NOT displayed in the

**Unassigned Interactions at My VAMC**grid. Return to the WHH Dashboard session.

Open the WHH Interaction with the new request and set the Assign to Facility =**Yes**. Click Save.

Dismiss this session and open a new WHH Dashboard session.

Return to the PA Dashboard session and refresh the**Unassigned Interactions at My VAMC**grid.

Verify the request now IS displayed in the

**Unassigned Interactions at My VAMC** grid.

Expected Results

Views to exclude Interactions where Method = White House Hotline AND Assign to Facility = No Unassigned Interactions at My VAMC

Comments

Validates Attachments

**Step 6**

**Execution Step**

Description\*

**PA**

Return to the WHH Dashboard session.

Open the WHH Interaction with the new request.

Set the PA field to yourself. Save.

Dismiss this session and open a new WHH Dashboard session.

Return to the PA Dashboard session and refresh the

**Interactions In Progress at my VAMC**grid.

Verify the request is now **IS** displayed in the

**Interactions In Progress at my VAMC**grid. Return to the WHH Dashboard session.

Open the WHH Interaction with the new request and set the Assign to Facility =**No**. Click Save.

Dismiss this session and open a new WHH Dashboard session.

Return to the PA Dashboard session and refresh the**Interactions In Progress at my VAMC**grid.

Verify the request now **IS NOT** displayed in the

**Interactions In Progress at my VAMC** grid.

Expected Results

Views to exclude Interactions where Method = White House Hotline AND Assign to Facility = No Interactions In Progress at my VAMC

Comments

Validates Attachments

**Step 7**

**Execution Step**

Description\*

**PA**

Create a new DASHBOARD session and select the

WHH Dashboard.

Open one of the WHH Interactions, assign yourself as PA, click Close Interaction and acknowledge.

The Interaction record is now read-only.

Create a new DASHBOARD session and select the WHH Dashboard.

Click the view selector and verify the options are Closed WHH Interactions at my VISN

WHH Interactions at my VISN

Select Closed WHH Interactions at my VISN and verify the closed interaction populates.

Expected Results

New Dashboard called White House Hotline. One container with 2 Interaction views 2 - Closed White House Hotline Interactions at my VISN.

Filter: LOB = VEFT, Method of Contact = White House Hotline, Status = Inactive, VISN = User VISN Columns include: Subject, Facility, Veteran, Interacted on, Patient Advocate, Details, Assigned to Facility

Comments

Validates Attachments

# Associated E-Signatures

**Signed Action Signer Comment Additional Information**